



BURNLEY NEIGHBOURHOOD CENTRE, INC

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Burnley Neighbourhood Centre Strategy 2008 – 2011

WHAT DOES BNC WANT?

- To be well used and valued by the community
- To be inclusive and supportive of all members of the community
- To have engaged staff and volunteers
- To have safe, well maintained, environmentally sustainable premises and programs
- To be well managed and financially secure

WHY IS THIS IMPORTANT?

To ensure its future BNC must continue to provide a diverse range of low cost, well managed, programs and services that meet the needs of the community it serves.

WHAT WILL HAPPEN WHEN WE GET THERE?

- BNC will be well known in the community and well used as a year round venue for community activities.
- BNC will be accessible to all people and deliver a greater range of programs, services and community opportunities.
- BNC will have low staff turnover, an engaged and well trained paid workforce and a high level of volunteer recruitment and retention.
- BNC will minimise its environmental footprint and share its knowledge with the community.
- BNC will have strong governance, a sound business plan and the capacity to meet all legal and reporting requirements.

WHAT WILL WE DO TO GET THERE?

Objective 1 – Raise awareness within the community of the centre’s programs and facilities

Objective 2 – Network with individuals and community groups to ensure the centre is accessible and welcoming for all people

Objective 3 – Implement staff and volunteer training and development plans

Objective 4 – Reduce the centre’s water and energy outputs and encourage the community to do the same. Produce green energy and promote a reduce, reuse, recycle philosophy across all activities and services

Objective 5 – Develop a business plan and framework for COM membership and accountability requirements

HOW WILL WE MEASURE OUR ACTIONS?

Increased usage of the centre's facilities

Introduction and take up of new programs

Greater diversity of centre users

Participation in existing programs

Documented and anecdotal feedback from stakeholders: centre users, Council, other funding bodies, general community

Staff retention and feedback

Increased volunteer involvement

Reduced energy and water costs

Reduced waste/increased recycling

Development and implementation of business plan

Increased recruitment and retention of COM members

Timely processing of accountability requirements

Financial viability – 5% - 10% budget surplus